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### The most difficult challenge for CMOs is linking marketing metrics to money





### AGENDA

1. ESG: DOES IT MATTER?

2. FROM PURPOSE TO PROFIT: UNDERSTANDING THE ECONOMICS OF ESG

3. CASE: BRASKEM

4. CONCLUSIONS



# ESG Does it matter?



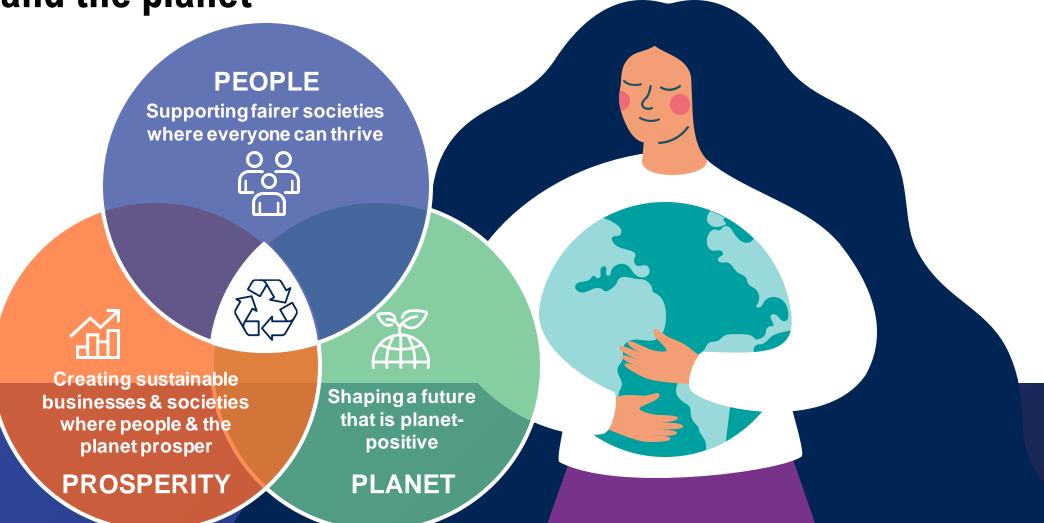
#### First: does everyone know exactly what it means?





ESG: a way of creating a more sustainable and prosperous future for

people and the planet





### As seen in yesterday's presentation, the most worrying topics are related to E, S and G

Which three of the following topics do you find the most worrying in your country? % mentioned in May 2023 (global country average) Inflation : M 41% Poverty & social inequality 🖔 30% Crime & violence 29% Financial/political corruption (\$) 27% Unemployment is 27% Health care (%) 21% Climate change 16% Taxes 16% Education 🤝 14% Immigration control (#) 13% Moral decline 🎏 10% Military conflict between nations (§) Threats against the environment (1) Terrorism  $\Omega$ 8% Rise of extremism (29) Maintaining social programmes 🔅 Coronavirus (Covid-19) Access to credit





#### Consumer Perspective: Ipsos Global Trends suggest that there is potential value in ESG

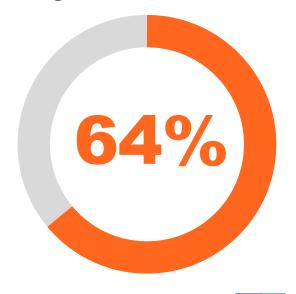
We are heading for environmental disaster unless we change our habits quickly

Try to buy products from brands that act responsibly, even if it means spending more





#### % Agree



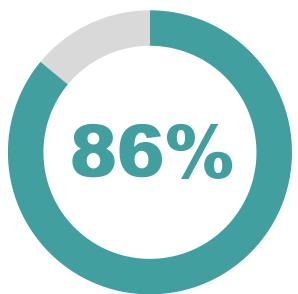


Source: Ipsos ESG Economics, fielded in 50 markets across 48,000+ interviews, covering 87% of the global economy and 70% of the global population.

# **Employee Perspective:** ESG may play a role in attracting and retaining talent

**Employer's ESG goals make workers proud to work there** 

% Agree





Source: SHRM Research with 1,009 U.S. workers and 284 executives in September and October 2022





# **Business Perspective:** organizations have been allocating more resources toward improving ESG

**S&P 500 companies that** publish ESG reports

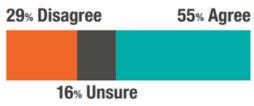




### **ESG:** The corporate north star

**ESG** is increasingly the execution of corporate purpose. It is the expression of how this vision is incorporated into business planning and aligned with day to-day activities.

Has ESG fundamentally changed the way our business operates?



Base: 100 Council members

Does poor ESG performance now have material consequences?



Base: 99 Council members



# 91%

... agree "a link exists between a company's ESG performance and its attractiveness to investors"

60% strongly agree 31% tend to agree

91%

... agree "ESG performance has a demonstrable link with attractiveness as an employer"

74% strongly agree 17% tend to agree



# ESG Economics Does ESG generate financial value?



# Does ESG generate financial value?

Yes, strong, influential brands\* that have a clear purpose and invest in ESG generate more financial value to shareholders\*\*



#### Sources:

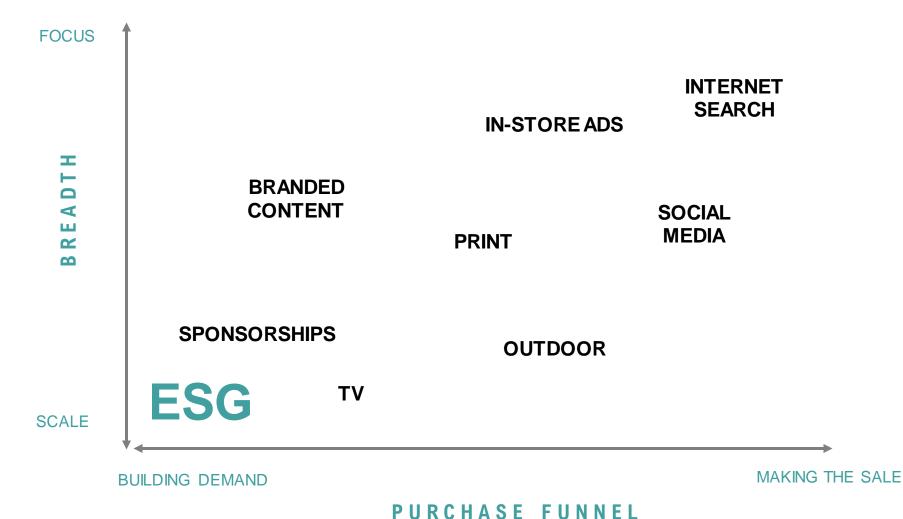
<sup>\*</sup> Ipsos Most Influential Brands Study

<sup>\*\*</sup> Ipsos Strategy3 Analysis



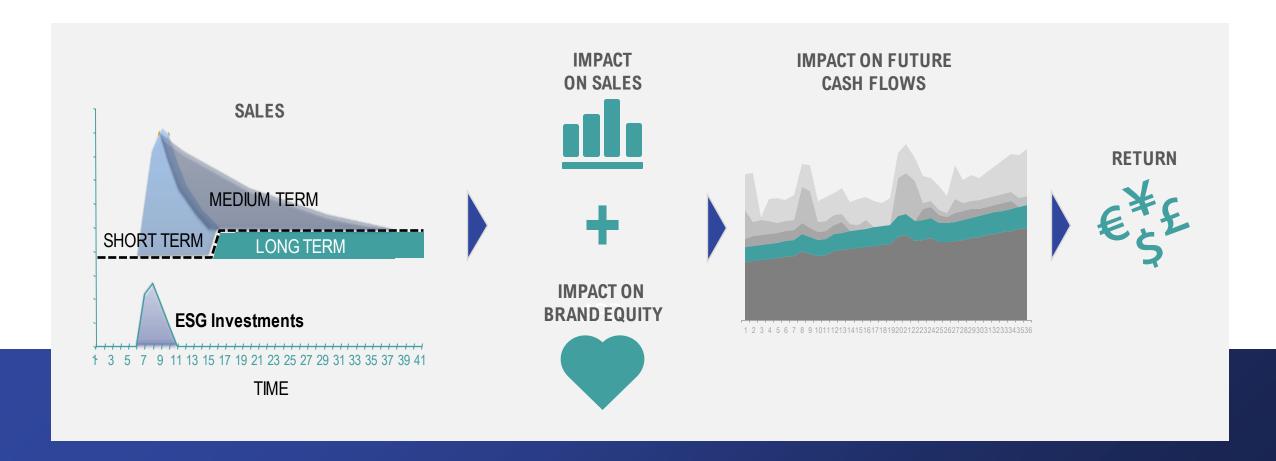
# **Different initiatives** for different purposes: ESG helps build demand, indirectly impacting sales

#### Role of Different Initiatives





## Since the short-term sales effect is not enough to properly capture the value of ESG, we examine the impact on future cash flows





## ESG not only impacts consumers through increase in the top-line, but also other stakeholders through operation costs optimization



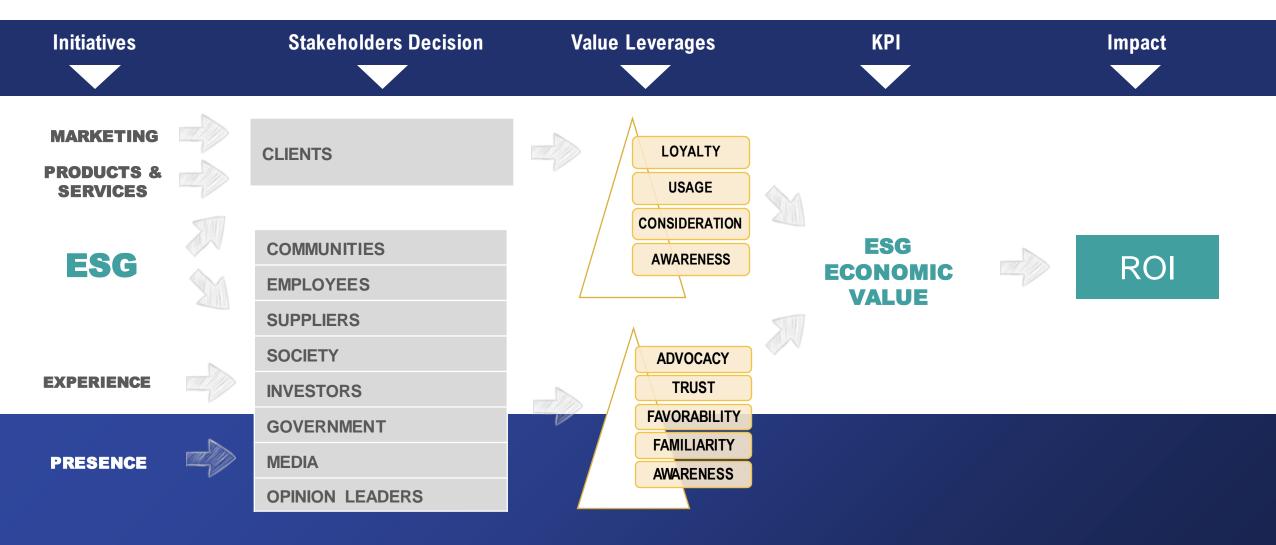
Bottom-line:
Operation costs
optimization

**BRAND & REPUTATION VALUE** 

Top-line:
Volume and
Premium Price



#### We understand the impact of ESG on all value levers

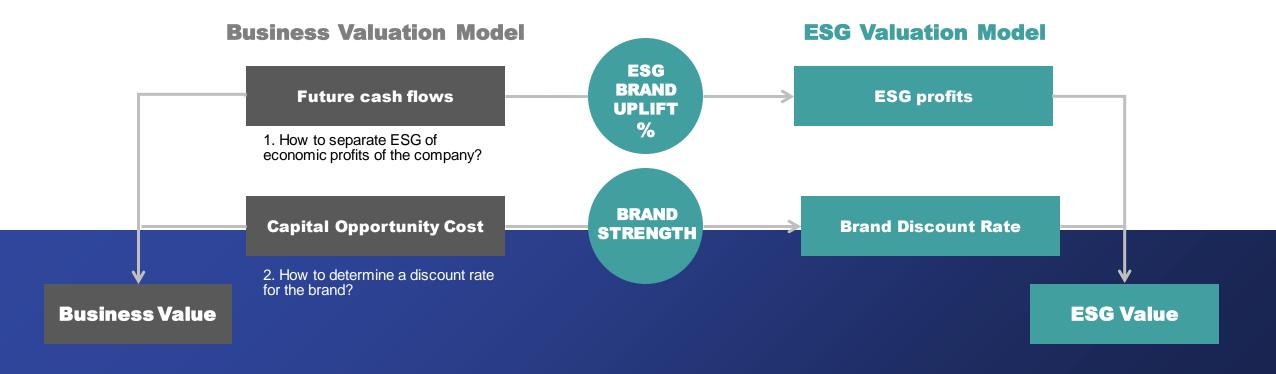




## Our ESG Valuation methodology is in accordance with the international standard on monetary brand valuation (ISO:10668)

Based on discounted Cash Flow methodology, we analyze:

- The importance of ESG initiatives in the generation of future profits (ESG Brand Uplift)
- The strength of the brand, associated to ESG, to minimize risks (Brand Strength)





#### The key question

# WHAT WOULD HAPPEN TO FUTURE CASH FLOWS IF WE DIDN'T INVEST ON ESG?



#### Impact on perception: deriving ESG Influence from Brand Influence

#### How the brand influences buying behavior?

Consumers choose Coke for several reasons



If Coke lost its brand, consumers would not have the same perception of TASTE and TRUST



Therefore, the decrease in perception is the Brand Influence in each driver





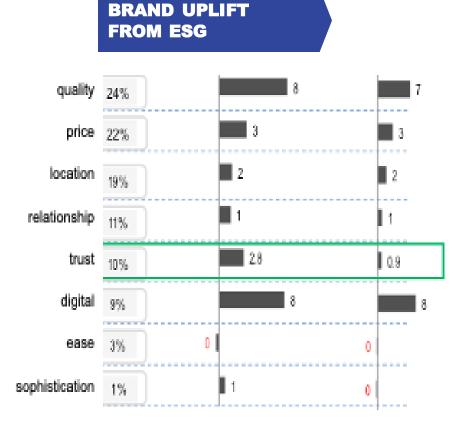
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#### ILLUSTRATIVE



#### What would happen if we ceased our ESG investments?

# ESG



ILLUSTRATIVE



#### **Uncovering the financial value of ESG**

Value in Millions USD **Business Value** \$14,279

Total EVA \$5,231

Tangible
Capital
\$9,049 **ESG Value:** \$13 Intangibles \$5,218 Tangible Capital \$9,049



#### Understanding which components of our strategy impact our brand value allows us to optimize our strategy

**STRATEGY** 





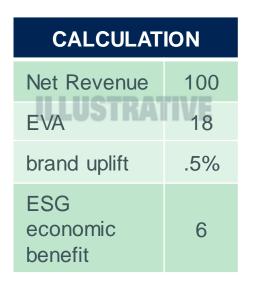
**IMPACT** 

**PURPOSE** 

# In synthesis, we isolate the impact of ESG on stakeholders and link brand uplift generated with financial results to prioritize opportunities









#### ESG STRATEGY PRIORITIZATION





The final output provides clear evidence on:

- Economic value generated by ESG investment
- How to optimize the financial return? Which should be our strategic priorities for investing?

**EVA** 



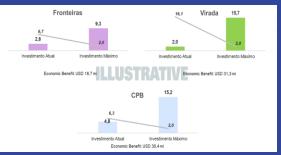
sophistication 1%



#### **Case Study**









#### CHALLENGE

Braskem needed to understand the return on investment of its 3 major ESG initiatives in order to increase the value of Sustainability, Reputation and Brand.

#### SOLUTION

Through market research carried out with major stakeholders (society, community, clients and employees), Ipsos Strategy3 calculated the Braskem's brand value and assessed the impact of each sponsorship on image, reputation and perception of sustainability, uncovering economic benefit and the ROI of each initiative.

#### **IMPACT**

Braskem used our recommendations to decide which sponsorships should be maintained, expanded or discontinued.

Corporate Communications strategy was redefined with new priorities considering impact on Brand,
Reputation & Sustainability as well as financial return.









#### Conclusion: understanding (and managing) value of ESG Investments

ESG is about the world, prosperity and

But companies can expect to generate more financial return.

people.

2

ESG financial value should not only be measured but also have its investments prioritized.

3

Short-term sales impact alone is insufficient to measure ROI.

4

Impact should be evaluated on a multiple stakeholder-centric approach.

5

Improving longterm relationships positively affects future cash flows and fosters sustainable growth.



### Thank you!



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